



UNDERSTANDING POINTS

Points Validity

A current Use Year's Points entitlement is only valid for 1 year from its commencement date and shall expire after the end of the 1 year period. However, members are allowed to bank a current Use year's Points for use during the following year to enjoy a maximum 2 years usage period from its commencement date. Members are required to forward a written notice to bank-in their current year's Points to the club not later than 4 months before the end date of the use year. Any unutilized Points shall be forfeited upon expiry as according to the club rules. If you are unsure of your latest Points status, please contact our nearest Member Service Centre for assistance.

Points and Reservations

The Club standard reservation lead time is 14 days prior to the preferred check-in date. **Members who place last minute reservations (within 14 days) will be subjected to expiry of Points (if any) due to unconfirmed reservations.**

Members are reminded to place their reservations early with our reservation department especially during peak and festive seasons. For reservations to Club Asia International Base and Reciprocal hotels, please submit your bookings at least 3 months before your holiday. If you intend to make an Interval International exchange, please submit at least 6 months before your holiday. You could place your exchange request with Interval International as early as 1 year ahead of your travel date. All reservations and exchange requests are subject to availability.

Important Guideline !!!

Local Reservations

place your reservation at least 3 months ahead

Interval International

place your exchange request at least 6 months ahead

Points and Cancellation of Reservations

If a member amends or cancels a reservation after the deadline for cancellation or after expiry of Points, or in “no-show” cases, the Points used and payments made (eg. Reservation Administration Fees) shall be forfeited.

If a member amends or cancels a confirmed reservation before the deadline for cancellations but after all/part of the Points expiry date (reservation request had been submitted before Points expiry), any expired Points shall be forfeited accordingly whereas the current Points shall be refunded to member.

Points and Annual Maintenance Fees

If members do not use their Points for reservation purposes in a current Use Year, they have the option to use the whole year’s full Points entitlement to offset the current year’s Annual Maintenance Fee. The Points offset Annual Maintenance Fee Form must be submitted for this purpose. Members’ account must be current with no outstanding amount (including previous years’ Annual Maintenance Fees) prior to exercising this option.

This feature is not applicable for banked or borrowed Points.

Points Usage and Membership Fee Payment

All fees including membership fee and Annual Maintenance Fees must be paid to the current status (including the Borrowed Use Year) prior to making a reservation request.

Maximum Borrowing of Vacation Points In A Use Year

Club Asia International Holiday Resorts

Borrow up to 6 consecutive Use Years in advance from the current Use Year.

(applicable upon payment of Annual Maintenance Fee for the borrowed Use Year)

Interval International Exchange

Borrow 1 year in advance from the current Use year.

(applicable upon payment of Annual Maintenance Fee for the borrowed Use Year)

Important: Usage of points are only applicable if accounts are current with no outstanding.