



CIRCULAR 2011/05

Dear valued members,

Warmest greetings from Sara Worldwide Vacations Berhad!

1. CLUB ASIA INTERNATIONAL MEMBER'S PORTAL (ONLINE MEMBER'S LOGIN)

We wish to inform that we have upgraded our Club Asia International Timeshare System. The member's portal at <http://cats.clubasia.com.my/catso/login.jsp> and your corresponding login password are no longer valid.

Please go to the new link <http://nexo.nexoft.asia/login.aspx> to access your new member's portal. Your login ID maintains as your membership number and your temporary password for this new link is your new IC number (without dash and spacing). Should you encounter any problem to log in to your member's portal, kindly contact us at ict@saraworldwide.com.my.

2. E-STATEMENTS AND E-RECEIPTS IN REPLACEMENT OF STATEMENTS AND RECEIPTS SENT BY POST

Kindly be informed that effective 1st September 2011, Points Statement and Statement of Accounts will only be sent by post to members **ONCE yearly** in January and official receipts will no longer be sent to members for payments made. Members are encouraged to login to their Member's Portal to view or print their statements and receipts. Alternatively, an e-statement or e-receipt could be sent to the member's registered e-mail upon their requests. Meanwhile, members who pay directly to us at our Member Service Centre will still be issued official receipts.

3. PAYMENT THROUGH RHB INTERNET BANKING

We are pleased to announce that members who are existing RHB Internet Banking user may now pay for their Club Asia International invoices through RHB Internet Banking by just choosing "Sara Worldwide Vacations Berhad" as the biller. Members are reminded to indicate the correct membership number, invoice number and amount online through RHB Internet Banking to avoid unnecessary confusion and to ensure easy identification of payment and prompt update of their payment in our system. For step-by-step guide to use this facility, please go to our website under Members Corner/Guidelines/ Payment/Payment Guidelines-RHB Internet Banking.

Just log on to Club Asia International Website at www.clubasia.com.my and click the link icon



4. VERIFICATION OF CONTACT DETAILS

To enable us to contact you and to ensure all our correspondences reach you promptly, we need your cooperation to update us with your current contact details. For this purpose, please take some time to verify your contact details in the *Verification And Update Contact Details Form* as enclosed and advise us of any changes in your contact details in the same Form.

Please contact us at your earliest convenience should you require further clarifications on the above matter.

Best regards,
Member Relation Department
Sara Worldwide Vacations Berhad
24 June 2011