

PAYMENT GUIDELINE

Dear Valued Members,

Please refer to this Payment Guideline for your payment of all membership related fees. Maintain your payment account to current at all times to avoid any disruption in your membership usage. This Payment Guideline is subjected to change and update. Refer to our official website or login to Member Portal for latest Payment Guideline. All fees are subjected to the prevailing Tax by the government of Malaysia.

MEMBER PORTAL (<https://portal.swvb.my/login> or www.clubasia.com.my/Member's Corner/Portal Login) (w.e.f. 1st August 2023)

For a convenient, fast and secure transaction, you are encouraged to login to Member Portal to pay online via FPX. Access and manage your account instantly and anytime at your convenience. Track your Entitlement balance, reservation, payment, updates and perform membership transactions:

1. **Home** Summary Membership Package, Entitlement and Payment Account status
2. **Reservation** Submit online reservation, view reservation status, download Confirmation Slip and view reservation history
3. **Invoice Receipt** Pay online via FPX, view and download invoice and receipt
4. **Notice/Form** View and download Notice and Form
5. **Activity:**
 - Notification** View message and response regarding enquiry and request, Entitlement reminder, Payment reminder
 - Payment** View payment activity
 - Reservation** View reservation activity, message and status update regarding reservation
 - Other** View other activity in member portal such as update Profile, change Password, Login Logout activity
6. **Contact Us** Submit Message-Request or Enquiry on Reservation, Entitlement, Payment etc.
7. **Footer:** View and download Account Statement, Entitlement Statement, Hotel List, Online Reservation Terms and Conditions, Payment Guideline, Privacy Notice (BM) / Privacy Notice (EN), Rules & Regulations
8. **Bell Notification** View notification, reminder, message and reply to your request/enquiry
9. **Profile** Update your contact information
10. **Change Password**

Register to log in Member Portal now and start using it for all your membership transactions and communications.

MEMBER PORTAL – FPX

- Member Portal:
www.clubasia.com.my/Member's Corner/Portal Login
<https://portal.swvb.my/login>
- Login to Member Portal then pay online at [Invoice-Pay Online](#).
- **Online Receipt will be auto-generated upon successful payment transaction.**
- This facility is accessible by existing internet banking users as stated in the FPX website at <https://paynet.my/fpx/banks-tpa.html>

CREDIT CARD PAYMENT INSTRUCTION

Complete Credit Card Standing/Payment Instruction Form. Submit Form via:

- Member Portal @ [Contact Us-Submit Message-Request](#).
- Email / WhatsApp to Member Service Centre.

JomPAY

- Look for the JomPAY logo and Biller Code on your invoices.
- Log in to Mobile Banking at your bank.
- Enter the JomPAY Biller Code and Reference Number with payment from your Current, Savings or Credit Card account.

Company Name : Sara Worldwide Vacations Berhad



Biller Code : 40675
Ref-1 : < Membership no. >
Ref-2 : < invoice no. >

JomPAY online at internet and Mobile Banking with your Current, Savings or Credit Card account

Contact our Member Service Centre at:

SARA WORLDWIDE VACATIONS BERHAD
Level 9, SEDC Plaza

Jalan Tunku Abdul Rahman

93100 Kuching, Sarawak, Malaysia.

Tel : (60) 82-238007

Email : kch_memberservice@saraworldwide.com.my

WhatsApp (text only): 016-217 4489 (general enquiries and reservation), 017-865 8007 (payment)

Website : www.clubasia.com.my

The Management

Sara Worldwide Vacations Berhad

16 February 2024

CASH / CHEQUE / INTERBANK

Direct Bank In / Bank Transfer:

- **RHB BANK** Acc Name : Sara Worldwide Vacations Berhad
Acc No : 2-11212-5007221-4

Indicate your name, membership number and payment description / invoice number on the cash/cheque deposit slip or transaction slip.

Submit payment proof via:

- Member Portal @ [Contact Us-Submit Message-Request](#).
- Email / WhatsApp to Member Service Centre.

S PAY GLOBAL (E-Wallet)

- Must be registered user of S Pay Global. App downloadable from Google Play Store and Apple App Store
- Scan QR Code to pay
- Indicate your payment reference in "remarks" e.g. Annual Maintenance Fee, Reservation etc.
- Submit Receipt via:
Member Portal @ [Contact Us-Submit Message-Request](#).
Email / WhatsApp to Member Service Centre.



MEMBER SERVICE CENTRE

Please insist for Official Receipt upon payment.